

Technology

that Transforms Businesses



WE ARE YOUR TRUSTED IT ADVISORS
TO EMPOWER YOUR MODERN BUSINESS

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1cyber

CLOUD | TECH | SECURITY

SYDNEY | MELBOURNE | ADELAIDE

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OUR COMPANY

In 2019, our initial startup companies OOHQOO Pty Ltd and AdelTech Pty Ltd merged to become 1Cyber Pty Ltd and since then, we were on the right track for unparallel growth in terms of both IT services and collective customer base.

Both OOHQOO and AdelTech literally started from our own garages in Sydney and Adelaide. Being relatively new to the ICT market and with limited services and resources at that time, our only value-add was our responsiveness to attend and our reliability to produce results.

While it may not seem like a lot but these values became the most critical success factors to our customers. In the course of the journey, our customers grew in their businesses unhindered by technological issues and challenges, they started to demand more services from us. It was a win-win for both parties as we grew in tandem. The collaboration effort between OOHQOO

and AdelTech to deliver high quality IT services was seemingly flawless to that end that both directors of the companies met over 5 full days to dive deep in planning and resolutions to finally agree on a concrete business plan and roadmap to ensure that the merger would positively propel our business by leaps and bounds.

And it has. 1Cyber Pty Ltd was born on the 1st July 2019 and in over the next 6 months onwards, our customer base expanded from 50 to 200 offering 15 pillars of IT services while our standards of services never degraded and in fact improved with our combined partnerships and resources.

VISION

Be your Trusted IT Advisor for businesses of any sizes.

MISSION

To be always available and reliable to provide the IT support and services that your business demands of you.

WELCOME

Technology is most vital component in managing and operating your business. There should be no doubt that you need the most responsive and reliable tech support to ensure your business continuity.

At 1Cyber Pty Ltd, we strive to meet all your technology needs in business. Our head office is conveniently located in Sydney – the business hub of New South Wales with strong presence in both Adelaide and Melbourne.

You can entrust your IT functions to us while you focus on your core businesses. We are always constantly working to develop and launch latest

and greatest enhancements and solutions to assist in optimizing our clients' network, IT infrastructure, applications, websites, security and online presence.

1Cyber Pty Ltd constantly forges close partnerships with leading technology providers to offer the most effective and efficient solutions to our clients. We believe in building a reliable infrastructure that supports and enhances our clients' long-term business growth.

As a leading Australia's best technology IT companies in Australia, our strategically optimized technical service protects your company's IT assets, infrastructure and maintains smooth operation to your business.

Contact us today, tell us your challenges and we will help your business to solve all your technology issues and ensure you reap the benefits of technology more efficiently.

OUR FOCUS POINT



Every business should focus on just their core business. No one likes to work for the many software which you have paid for but needs even more hours to use it. If you have more software than you have the time to use it, then your business will suffer the lack of focus it deserves.

Understanding where you are now and where you want to be is vital to the success of ensuring you have just enough Tech to accomplish your goal.

1 SHAPING YOUR TECH

Discovering of your current list of Tech will give us a good starting point on the digital assets you have.

Having a good discussion with you will allow us to understand your current state and identify which systems are business critical and used most often in order to conduct your business.

It will also allow us to firmly see from your perspective where you would like to be and whether your current list of Tech is either too much or too little to get you there.

2 SUPPORTING YOUR TECH

Once your Tech are discovered, we can then easily document the critical pieces of information including access to your Tech.

This will allow us to quickly respond to your Tech needs should an incident occurs or business changes occurs.

1Cyber prides ourselves to being responsive and reliable in delivering results. Therefore having critical information about your Tech provides us the agility you would rightfully expect from an IT provider.

3 IMPROVING YOUR TECH

Fixing up Tech issues is inevitable in the course of using Tech. However, 1Cyber believes that Tech can always be more reliable.

Preventive measures can include areas of security improvements, reliable backups and dependable restores to business critical data ensuring business continuity holds the highest priority and 1Cyber is always align with you on that.

We will even tell you to forgo Tech that brings little or no value to your business and vice versa.

OUR SERVICES



Whether you're looking for IT products for security, software programs to boost business productivity, new devices to help your staff go mobile, cloud storage to keep your sensitive data secure, connectivity to establish a reliable network or a server to host business applications, at 1Cyber, we cater to all your needs. We provide you with the widest array of high quality, cutting-edge, performance. boosting and user-friendly IT products at the most competitive rates.



CONSULTATION



CLOUD



RESOURCING



INFRASTRUCTURE



TECH SUPPORT



SECURITY



We are good at what we do, because we are passionate about it

With us, you don't have to go anywhere else, and that's a promise we love to keep. We are your one stop provider for all your technological needs. We strive to provide our clients with the latest and best in technology so that you can meet all your technological needs while securing a competitive edge over your competition

Additionally, we provide you the support you need to make informed investment decisions. Discuss your business needs and technological requirements with our team and we'll help you navigate through the best options and choose the one that fits your needs and budget, the best

OUR ROADMAP



WE HAVE A PLAN AND WE KNOW WHERE WE ARE HEADING.

On 1Cyber, we are targeting to grow our customer base to 500 by July 2020. On our Business Ventures, we are aiming to expand our business verticals to offer a variety of specialised solutions and services in the coming months ahead.

Dec 2019: Establish with Major IT hardware and software suppliers and Distributors

July 2019: Merger of OOHQOO and AdelTech to 1Cyber Pty Ltd

Mar 2020: 1Sight Pty Ltd is launch to offer Alarms and CCTV Services.

Jun 2020: 1Gadget Pty Ltd is launch to offer Online eCommerce for Technology Software and Hardware.

Jun 2021: 1Assure Pty Ltd is launch to offer Cyber-Security Solutions and Services



Keep IT Simple

The evolution of modern technologies and the ever-increasing connectivity have created global shifts in many aspects of our lives, including business management and marketing strategy. Hence, keeping an IT environment running smoothly has become an indispensable component in modern businesses. However, IT management requires constant attention and the availability IT talents

1Cyber was born out of this demand to provide the technical expertise to fill the gap that small and mid-size businesses needs. Our pool of talented technical resources each comes with a rich background of experiences working for top technological companies at some point in their career such as Microsoft, Hewlett Packard, Dimension Data and more

APPLICATION DEVELOPMENT

DESIGN

Staying abreast of the latest trends, we offer stellar UI/ UX development while taking care of:

- Lean Design / Design Sprints
- Product Research & Discovery
- User Story Collection
- User Experience (UX) Development
- User Interface (UI) Development
- Design System Utilization

DEVELOPMENT

We offer extraordinary client delight while transforming ideas into efficient mobile apps:

- iOS App
- Android App
- React Native App
- Ionic App
- Xamarin App
- AR/VR App
- Voice Enabled App
- Wearables & TV App



CLOUD SOLUTIONS

AWS COMPUTE

Elastic Compute Cloud: Amazon's flagship compute service is Elastic Compute Cloud, or EC2. Amazon describes EC2 as "a web service that provides secure, resizable compute capacity in the cloud." EC2 offers a wide variety of options, including a huge assortment of instances, support for both Windows and Linux, bare metal instances, GPU instances, high-performance computing, auto scaling and more.

AZURE COMPUTE

Virtual Machines: Microsoft's primary compute service is known simply as Virtual Machines. It boasts support for Linux, Windows, SQL Server, as well as enhanced security, hybrid cloud capabilities and integrated support for Microsoft software. It has an extremely large catalog of available instances, including GPU and high-performance computing options, optimized for artificial intelligence and machine learning.

GOOGLE COMPUTE

Google's catalog of compute services is somewhat shorter than its competitors'. Its primary service is called Compute Engine, which boasts both custom and predefined machine types, per-second billing, Linux and Windows support, automatic discounts and carbon-neutral infrastructure that uses half the energy of typical data centers.



CONSULTANCY SERVICES

ARCHITECTURE ADVISORY

Our Architecture experts can help you make the transition from outdated and ineffective IT delivery systems and architectures to a cloud-based infrastructure that streamlines delivery and allows for implementation of new technologies into your software strategy.

IT STRATEGY CONSULTING

Today, you need to ensure the consistent delivery of high-quality IT products and services for your enterprise workflow and your customers. You also need to implement new technologies to stay competitive and meet the demands of modern users. Our IT solutions consulting will help your strike the balance between these two objectives, ensuring they don't conflict between one another.

BUSINESS SOFTWARE CONSULTING

Our IT consulting advisors will conduct a deep analysis of how your business and employees use your existing software, as well as of your mobile strategy. Then, they will provide suggestions for the required changes, new developments, and integration of third-party solutions to remove the existing roadblocks.



HARDWARE SOLUTIONS

We have developed long-lasting strategic partnerships with more than 80 leading technology providers, allowing us to provide best-in-class products, services and end-to-end solutions to our channel partners. Spanning the entire technology spectrum, our vendors are market leaders in cloud and the Internet of Things, while demonstrating excellence across mobility, security and networking solutions.



LOGISTICS SOLUTIONS

STACK AND RACK

Save IT staff resources, maintain the focus on your core IT mission, and eliminate the unpredictability with our professional design and installation service. Let Add-On Data assemble, rack and cable your datacenter equipment — at your site or before it ships

With 1Cyber's "Stack and Rack" service, you'll eliminate the labor-intensive tasks that must occur each and every time new a server cluster, storage device(s) or networking gear is installed. Our experienced technicians can rack and cable your data center products — either on-site at your data center or prior to shipping at commercial datacenter facility, ensuring consistency and exceptionally high quality.

- Rack layout and design
- Receive and unpack hardware
- Inventory check and labelling
- Professional assembly and mounting
- Power and network cables installation
- Intra-cabinet cabling as required
- System updates, including firmware upgrades
- System imaging
- Complete diagnostic and quality assurance inspections on all installed equipment
- Full documentation, including serial number recording, cable list, layout and cable runs, Visio diagrams, and photo documentation



MANAGED SERVICES

FLEXIBILITY

Our Managed Services offering is completely tailorable to meet you and your organisation's individual needs. This goes for service levels, service management, the amount of on-site support needed. You can pick the amount of support you need in each area so that you get what you need.

TRANSPARENCY & CONTROL

Meeting minutes, tickets, password vault and strategic documents are all available for you to view at any time and in real-time. Through our Self-Service Portal, you can see what's happening, how we're performing, and make changes to the services that we're delivering.

DIGITAL SOLUTIONS

We can help you create highly engaging, interactive content delivered on user-friendly platforms to increase your customer connects. Our digital solutions help drive visits, dialogue and conversion to sales. Each digital campaign is designed with your audience in mind and your business in the limelight.

DIGITAL MARKETING

SEM and SEO activities drive traffic to your website via search engines and social media for your chosen keywords, related to what you are selling and what your business is about. Without SEO and SEM, your website will never take the online market share it was built to bring to your bottom line.

EXPERTISE

1Cyber has experience across the entire IT and communications environment, working with a wide range of organisations to provide specialist and strategic support. We strive to maintain the most current knowledge in the market.

SCALABILITY

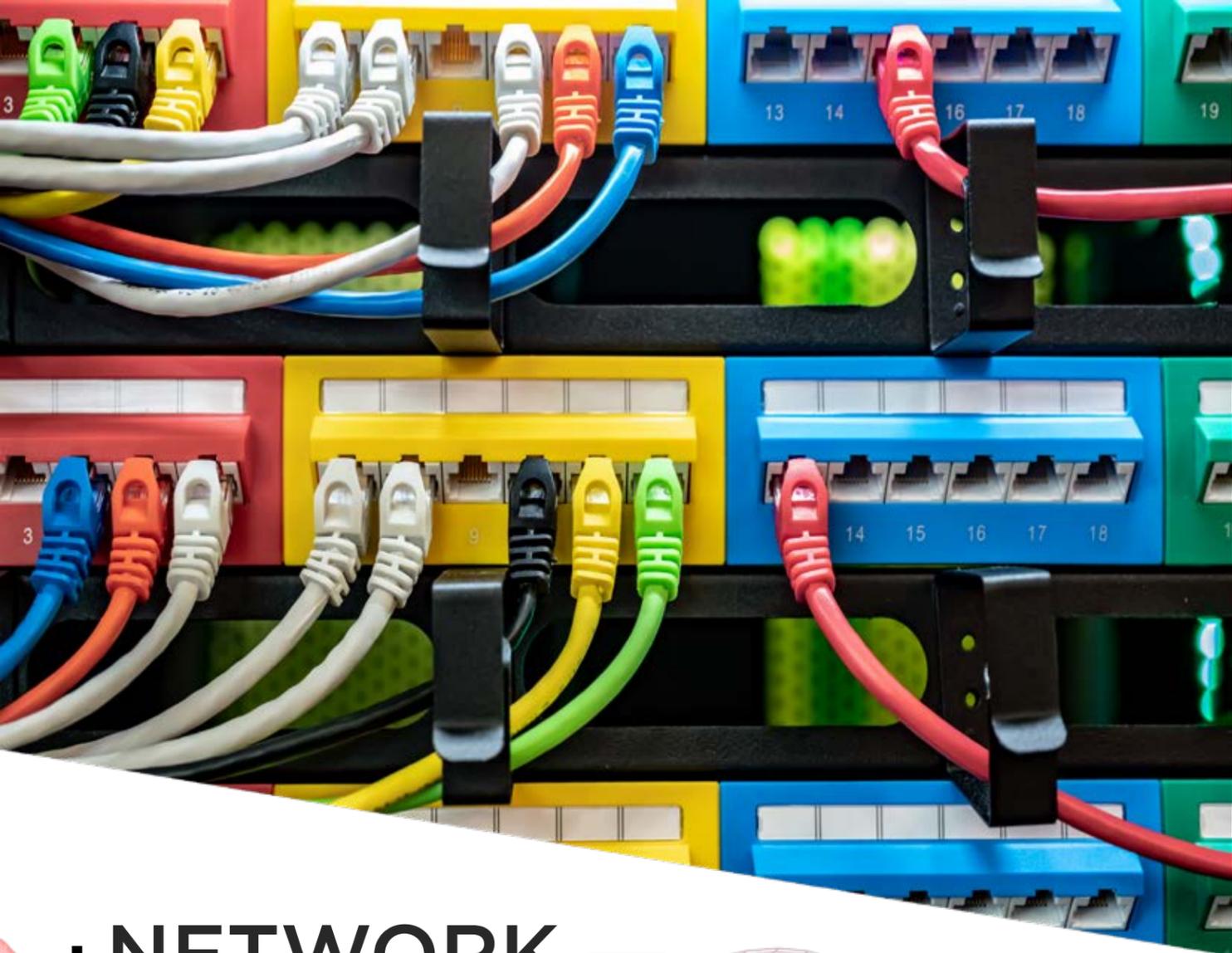
Our Managed Services are infinitely scalable so that, no matter the size of your organisation and what you're trying to achieve, we can support you with it including evolving our offering to meet your changing needs so that, should you need to scale and accelerate.

INTERACTIVE FLIPBOOKS

We give the user the feel of a magazine with page flip animations and high-quality text and images, all from the comfort of a computer screen, tablet, or even smartphones. We can even embed videos in the flip book to create a highly engaging experience.

EDM DISTRIBUTION

EDM (Email marketing) is vital to every business's online marketing communication campaigns. 1Cyber Marketing Solutions can help you get the most out of your cross-media marketing campaigns and make a meaningful impact.



NETWORK SOLUTIONS

ROUTING AND SWITCHING

An optimised routing and switching solution provides network connectivity, rapid network convergence upon failure of an element or module, and eliminates network black holes.

We provide highly available WAN, LAN and Data Centre network solutions designed to meet the demands of your business.

WIRELESS AND MESHES

We can perform a wireless survey to address the specific coverage needs of your environment to ensure it is fit for purpose now and well into the future.

We use the latest industry tools and techniques to map out the RF coverage and capacity of your intended area and provide you with detailed documentation on all aspects of the wireless solution.

SOFTWARE DEFINED NETWORKING

Software Defined Networking (SDN) represents the biggest architectural shift in the networking industry for well over a decade.

SDN lets you simplify network topologies and introduce a large degree of programmable flexibility — at a better price point to that of today's networking solutions.

RECOVERY SOLUTIONS



ACCIDENTAL DATA LOSS

Data lost due to human errors such as formatting, reinstalling, or overwriting can be recovered.



ELECTRICAL DAMAGE

We can recover data from devices that have been damaged by power outages & power surges. We can fix problems caused by power supply issues.



MECHANICAL DAMAGE

We have state of the art clean-rooms and the experience required to recover data from damaged or mechanically broken drives.



DISASTERS

Our cutting-edge tools & clean rooms, allow us to safely recover data after disasters. We can recover data after fire damage & water contamination.



SECURITY SOLUTIONS

When it comes to most types of business solutions, there are the things that you “need” and the things that you “want.” Creating a manageable IT infrastructure often involves paring down your business needs to just the essentials. Unfortunately, the same process can’t be applied to cyber security. In terms of cyber security solutions, more is almost always better.

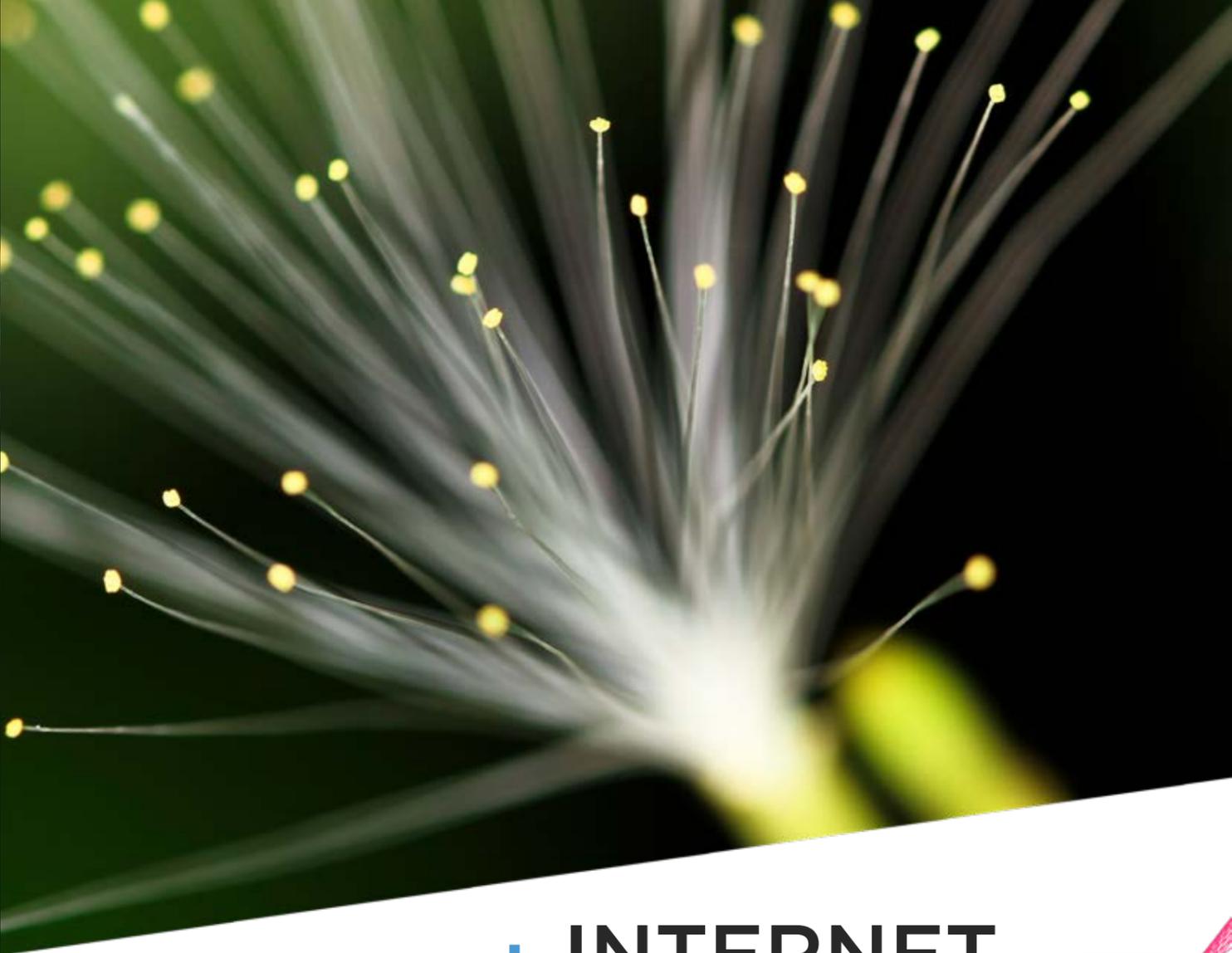
Identity and Access Management (IAM)	Risk and Compliance Management (RCM)	Data Encryption and Loss Prevention	Offensive Security and Surveillance	Unified Threat Management (UTM)
Next Generation Firewall (NGFW)	Endpoint Protection and Antimalware	Intrusion Detection / Prevention Systems	Disaster Recovery with (RPO / RTO)	Distributed Denial of Service (DDOS)



SOFTWARE SOLUTIONS

It is a digital world. One way or another, your business will be enabled by a number of software applications that may or may not integrate with each other. You will soon find that too much precious time is spent working and updating the many software with data. It is evitable that you will start seeking software alternatives. How do you spend more time on your actual business?

Our Software support services includes new product recommendations, installation services, installation of product updates, migrations for major releases of software, other types of proactive or reactive break/fix remote/on-site services, and support for custom application or infrastructure software.



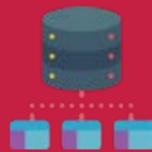
STORAGE SOLUTIONS

INTERNET SOLUTIONS



BARE METAL BACKUP & STORAGE

Bare-metal restore is a form of complete disk-image recovery that restores a system to a computer with an empty "bare-metal" disk drive — that is, a disk drive without operating system (OS) or applications.



ON-PREMISES BACKUP & STORAGE

With a Software Agent running, you can easily schedule a continuous back up of your computer to an external hard drive, NAS and even supplement it to store a copy on a Cloud (OneDrive, Dropbox, Google Drive)



CLOUD BACKUP & STORAGE

Alternatively, with no additional investment required for locally hosted hardware, you could simply backup everything (and i really mean everything) on your computer with a Software Agent at no Capacity Limits to the Cloud.



ADSL / CABLE INTERNET

ADSL/Cable broadband plans offer ultrafast typical business hours speeds of 200Mbps and are a high-powered alternative to the NBN™ with dedicated business support, great value plans and fast, reliable performance.



NBN INTERNET

The National Broadband Network (NBN™) is rolling out fibre-optic, fixed wireless and satellite infrastructure to replace the existing broadband infrastructure with a faster and more reliable broadband service.



INTERNET SOFT PHONE

Work from your PC or Mac, and you still get a dedicated phone number and the same great call inclusions and features including unlimited standard calls, custom music on hold and automated receptionist



HOSTING SOLUTIONS



SHARED HOSTING SERVERS

Shared hosting for Web and Emails is easily the cheapest and most economical option to host a low to mid volume traffic business services.



VIRTUAL PRIVATE SERVERS

VPS Hosting allows dedicated virtual hardware resources to your high volume services including root access to the server instance.



DEDICATED PRIVATE SERVERS

When your online services receives extremely high volume of traffic, It would make sense to have a physical server to handle the workload.



SSL & SECURITY

Specialised SSLs ideal for securing a primary domain and multiple sub-domains. Issued by trusted authorities GeoTrust and Symantec.

WEB SOLUTIONS

WE WILL DESIGN YOUR PERFECT ONLINE PRESENCE

Our web design team starts by meeting you to understand your needs and expectations. We then work with you step by step to ensure that your website is perfect for you. Our web design services not only make your business more trustworthy to customers, it also gives your website increased capabilities through aspects such as e-commerce website development, so that you can be up-to-date with technology and trends.





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VISIT US



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